

Jose D Soto

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Technology Executive – Infrastructure, Cloud, and Cybersecurity Leader

SUMMARY

Information Technology (IT) executive with over 15 years of experience leading enterprise infrastructure, cloud, and Cybersecurity initiatives across government, legal, distribution, and managed services sectors. Proven record of managing technology budgets exceeding 10 million dollars, eliminating Cybersecurity incidents through layered defense and zero-trust architectures, and modernizing infrastructure with VMware, Nutanix, Hyper-V, Microsoft Azure, Amazon Web Services (AWS), and Google Cloud Platform (GCP). Trusted advisor to C-suite leadership with deep experience in identity and access management, endpoint management, multi-site networking, disaster recovery, and regulatory compliance frameworks including National Institute of Standards and Technology (NIST), System and Organization Controls 2 (SOC 2), and Internal Revenue Service (IRS) Publication 1075. United States Army veteran combining strategic leadership with hands-on execution in mission-critical environments. Frequent instructor and conference speaker who develops technical talent at every level, from new hires to executives, and presents at legal conferences and mastermind groups.

CORE COMPETENCIES

- Enterprise Information Technology (IT) Strategy and Roadmap Development – Aligning technology investments with multi-year business growth plans.
- Cloud and Hybrid Infrastructure – Microsoft Azure, Amazon Web Services (AWS), Google Cloud Platform (GCP), colocation, and on-premise data centers.
- Cybersecurity and Risk Management – Identity governance, endpoint detection and response, Security Information and Event Management (SIEM), zero-trust principles, and compliance with National Institute of Standards and Technology (NIST), System and Organization Controls 2 (SOC 2), and Internal Revenue Service (IRS) Publication 1075.
- Virtualization and Endpoint Management – VMware vSphere, Nutanix, Microsoft Hyper-V, Linux Kernel-based Virtual Machine (KVM), Docker, Microsoft Intune, and VMware Workspace ONE Unified Endpoint Management (UEM).
- Enterprise Networking – Multi-site Local Area Network and Wide Area Network (LAN/WAN) architecture, Software-Defined Wide Area Network (SD-WAN), site-to-site Virtual Private Network (VPN), and network segmentation.
- Information Technology Service Management (ITSM) – ITIL version 4 incident, problem, and change management using HaloITSM, HaloPSA, ConnectWise, Kaseya, and ManageEngine ServiceDesk Plus.
- Disaster Recovery and Business Continuity – Policy development, documented runbooks, and tested fail-over for mission-critical workloads.
- Budgeting and Vendor Management – Owned annual Information Technology (IT) budgets ranging from one million to over ten million dollars; managed enterprise vendor and service-provider relationships.
- Team Leadership and Staff Development – Built and mentored cross-functional engineering teams across systems administration, network engineering, cloud operations, and service desk.

TECHNICAL SKILLS

Cloud Platforms: Microsoft Azure, Amazon Web Services (AWS), Google Cloud Platform (GCP), Oracle Cloud Infrastructure (OCI), Microsoft 365.

Virtualization and Containers: VMware vSphere, VMware Workspace ONE, Nutanix, Microsoft Hyper-V, Linux Kernel-based Virtual Machine (KVM), Docker, Parallels Remote Application Server (RAS).

Operating Systems and Servers: Windows Server 2008 through 2022, Linux distributions, macOS Server, Dell PowerEdge, Hewlett Packard (HP) ProLiant, Dell Hyperconverged Infrastructure.

Storage and Backup: Synology flash storage, Quality Network Appliance Provider (QNAP) enterprise storage, Dell storage appliances, HP storage appliances, Dell Fibre Channel networking, Rubrik data backup and security.

Networking and Security Appliances: Cisco, Palo Alto Networks, Aruba, Juniper Networks, Ubiquiti, SonicWall, Software-Defined Wide Area Network (SD-WAN), site-to-site Virtual Private Network (VPN), Infoblox network automation.

Identity, Endpoint, and Security: Microsoft Entra ID (formerly Azure Active Directory), Microsoft Intune, NinjaOne Remote Monitoring and Management (RMM), CrowdStrike Endpoint Detection and Response (EDR), Bitdefender GravityZone, Huntress, Sophos Central, Proofpoint, Mimecast, LogRhythm Security Information and Event Management (SIEM), Onspring Governance Risk and Compliance (GRC), 1Password.

Collaboration and Productivity: Microsoft Teams, Microsoft SharePoint, Microsoft Power Platform (Power BI, Power Automate, Power Apps), Egnyte, Cisco Webex, Moodle Learning Management System (LMS).

Information Technology Service Management (ITSM) and Business Applications: HaloITSM, HaloPSA, HaloCRM, ConnectWise, Kaseya, ManageEngine ServiceDesk Plus, Salesforce Litify, RingCentral Contact Center, QuickBooks Enterprise, Xero, EoStar.

Telephony and Communications: Cisco Call Manager, Voice over Internet Protocol (VoIP) on Windows and Linux, satellite and microwave radio networks, fiber optic and copper cabling.

Development and Automation: Node.js, Supabase, Vercel, Structured Query Language (SQL), Microsoft .NET, OpenAI Application Programming Interface (API), Anthropic Claude Application Programming Interface (API).

Power and Facilities: American Power Conversion (APC) large-scale Uninterruptible Power Supply (UPS) systems, generator and high and low voltage electrical systems, warehouse automation and robotics platforms, integrated access control systems.

PROFESSIONAL EXPERIENCE

Information Technology (IT) Manager, Infrastructure Services Group – The Office of the Chief Financial Officer (OCFO), Government of the District of Columbia, Washington, DC, 10/2025 to Present

- Lead enterprise infrastructure strategy and operations supporting mission-critical financial and administrative systems for the Government of the District of Columbia, serving approximately 1,800 users and devices.
- Direct design, implementation, and operation of enterprise platforms including Microsoft 365, Microsoft Azure, identity and access management, endpoint management, networking, storage, and virtualization environments.
- Oversee hybrid infrastructure spanning cloud, co-location, and on-premise data centers supporting critical government financial workloads.
- Lead large-scale infrastructure modernization initiatives, including migration of services from shared government platforms to OCFO-owned infrastructure and cloud environments to improve operational independence, resiliency, and security.
- Implement Cybersecurity controls aligned with Internal Revenue Service (IRS) Publication 1075, National Institute of Standards and Technology (NIST) Cybersecurity frameworks, and federal regulatory requirements through identity governance, endpoint protection, network segmentation, and zero-trust principles.
- Manage cross-functional engineering teams responsible for systems administration, network engineering, cloud operations, and platform management; oversee vendor relationships covering enterprise networking, infrastructure hosting, and cloud services.
- Lead incident response and root-cause analysis for complex infrastructure and service availability issues; provide strategic guidance to executive leadership on infrastructure investments, technology roadmaps, and risk management.

Chief Technology Officer (CTO) and Co-Founder – ADVNTBLANKET Corporation, Miami, FL, 04/2024 to 10/2025

- Served as principal architect for all company platforms, services, and technologies, guiding end-to-end solution design and implementation for over 30 clients across sports, entertainment, electrical infrastructure, legal, and medical industries.

- Led deployment and management of core security, automation, and productivity tools including Huntress, Bitdefender GravityZone, NinjaOne Remote Monitoring and Management (RMM), 1Password, and Egnyte.
- Oversaw cloud and infrastructure operations across Microsoft Azure, Google Cloud Platform (GCP), and Amazon Web Services (AWS), and on-premises networks utilizing Cisco, Aruba, Juniper, and Ubiquiti hardware.
- Directed adoption and integration of business and Information Technology Service Management (ITSM) platforms including HaloITSM, HaloPSA, HaloCRM, Xero, and QuickBooks Enterprise.
- Architected and supported application development using Node.js, Supabase, Vercel, OpenAI Application Programming Interface (API), and Anthropic Claude Application Programming Interface (API), delivering custom Artificial Intelligence (AI) driven and web solutions.
- Performed comprehensive risk assessments using Onspring Governance Risk and Compliance (GRC), identifying and mitigating security and compliance risks across client environments.
- Acted as principal advisor for client engagements, providing strategic technology guidance, platform selection, implementation leadership, and Information Technology (IT) budget management to maximize business value.
- Served as a strategic Information Technology (IT) advisor for the European American Transatlantic Chamber of Commerce, supporting technology strategy and cross-border business initiatives.
- Developed, documented, and implemented Information Technology (IT) policies and procedures for all clients and internal operations, ensuring standardized practices, regulatory compliance, and consistent service delivery.
- Established and enforced security and compliance standards, ensuring scalable and secure delivery of managed services and cloud-native solutions.

Director of Information Technology (IT) – The LaBovick Law Group, Palm Beach Gardens, FL, 09/2022 to 06/2024

- Engineered and administered virtual environments using Microsoft Hyper-V, Linux Kernel-based Virtual Machine (KVM), and Docker containers, supporting a hybrid infrastructure of Windows Server (2008 through 2022) and Linux servers.
- Led implementation and management of Dell servers, Synology flash storage, Quality Network Appliance Provider (QNAP) enterprise storage, and Linux appliances to ensure secure, high-availability operations for all legal workflows.
- Managed networking and secure connectivity for 29 offices across Florida and Massachusetts, leveraging Ubiquiti Software-Defined Wide Area Network (SD-WAN), site-to-site Virtual Private Network (VPN), and advanced network segmentation.
- Maintained and automated proprietary Personal Injury Protection (PIP) Practices software using Structured Query Language (SQL) and Microsoft .NET; led development and support of multiple client-facing applications to enhance case management and user experience.
- Deployed and maintained Salesforce Litify, NinjaOne Remote Monitoring and Management (RMM), Bitdefender Endpoint Detection and Response (EDR), Microsoft Entra ID, Microsoft Azure resources, Microsoft Intune, Amazon Web Services (AWS) virtual infrastructure, and Dockerized workloads for robust, scalable, and portable operations.
- Oversaw datacenter hardware, Aruba networking, and integrated access control systems to strengthen both physical and cybersecurity.
- Administered Microsoft SharePoint environments and developed and supported Moodle Learning Management System (LMS) for internal and client-facing educational initiatives.
- Increased technology adoption by delivering hands-on training in cybersecurity and core software tools, raising digital fluency among 120 staff.
- Strengthened compliance and minimized risk by establishing and enforcing company-wide Information Technology (IT) policies and security protocols, working closely with C-suite leadership to align technology with firm growth and operational excellence.

Information Technology (IT) Manager – J.J. Taylor Distributing, Inc., Jupiter, FL, 06/2015 to 09/2022

- Architected and maintained multi-site Information Technology (IT) infrastructure leveraging VMware virtualization, Windows Server (2008 through 2019), and Microsoft Azure hybrid cloud to support high-availability beverage distribution operations across two states.
- Developed and managed a five million dollar annual Information Technology (IT) budget, creating and executing technology strategy in direct collaboration with the Chief Information Officer (CIO) and Chief Financial Officer (CFO).
- Designed and managed enterprise network environments with Cisco, Palo Alto Networks, Aruba, and SonicWall technologies, including Software-Defined Wide Area Network (SD-WAN) deployments and advanced routing for site-to-site connectivity with Infoblox for network automation.
- Implemented and administered security solutions: CrowdStrike Endpoint Detection and Response (EDR), Proofpoint, Mimecast, Sophos Central, Rubrik for data backup and security, and LogRhythm Security Information and Event Management (SIEM) and log management.
- Led endpoint management with NinjaOne, Microsoft Intune, Microsoft Entra ID Hybrid, and VMware Workspace ONE Unified Endpoint Management (UEM), providing unified management for Apple, Android, Windows, and Internet of Things (IoT) devices.
- Managed American Power Conversion (APC) large-scale Uninterruptible Power Supply (UPS) systems at all sites, including warehouse environments, ensuring consistent power protection and uptime.
- Oversaw warehouse automation systems, robotics platforms, and EoStar Endpoint Detection and Response (EDR), integrating them with access control systems and secure connectivity between distribution centers.
- Managed enterprise-grade server, storage, and hyperconverged solutions: Dell PowerEdge, Hewlett Packard (HP) ProLiant, Dell and HP storage appliances, Dell Fibre Channel networking, and Dell Hyperconverged Infrastructure.
- Administered Information Technology Service Management (ITSM) platforms including ConnectWise, Kaseya, and ManageEngine ServiceDesk Plus, leading deployment under the Information Technology Infrastructure Library version 4 (ITIL v4) framework to improve incident, problem, and change management.
- Developed, documented, and successfully implemented disaster recovery policies, procedures, and plans that enabled rapid business continuity during critical events; coordinated physical and cybersecurity between all locations.
- Supervised Information Technology (IT) staff supporting local and remote sites and provided technical leadership for major technology upgrades and rollouts.

Nodal Network Systems Operator-Maintainer, 25N – United States Army Signal Corps, III Corps, Fort Cavazos, TX, 04/2010 to 12/2014

- Deployed, configured, and maintained tactical encryption devices within the Warfighter Information Network-Tactical (WIN-T) to enable secure, resilient communications for mission-critical operations.
- Implemented and managed Cisco Call Manager and Voice over Internet Protocol (VoIP) phone systems on both Windows and Linux platforms, supporting unified voice and video communications across distributed field units.
- Engineered and maintained satellite, Deployable Asset for Special Handling (DASH), and microwave radio networks; installed and terminated fiber optic and copper cabling for long-range and local connectivity.
- Utilized Virtual Private Network (VPN) technology and advanced routing protocols, including Open Shortest Path First (OSPF), to establish and maintain secure, efficient data connections across multiple nodes and sites.
- Maintained and operated generators and associated high and low voltage electrical systems, ensuring uninterrupted network and communications uptime in austere and deployed environments.
- Conducted advanced troubleshooting, failover procedures, and rapid network recovery to sustain operational readiness under pressure.
- Provided hands-on training to junior personnel on secure network deployment, physical layer installation, equipment maintenance, and best practices in field operations.

TEACHING, SPEAKING & COMMUNITY

- Taught and mentored technical staff at every level, from new hires and junior engineers to peers and senior leadership, turning complex security and infrastructure concepts into practical, usable guidance.
- Presented at legal conferences and mastermind groups on a range of topics across information technology, cybersecurity, and infrastructure.
- Delivered hands-on cybersecurity awareness and core software training that raised digital fluency across large user populations.
- Mentor transitioning service members and fellow veterans entering information technology and cybersecurity careers.
- [Community and volunteer teaching: specify the program, organization, or audience.]

EDUCATION

Master of Science (MS), Management with Emphasis on Information Systems and Services – University of Maryland Global Campus, Adelphi, MD, 2019 to 2021. Graduated with honors. Grade Point Average (GPA): 3.8 of 4.0.

Bachelor of Science (BS), Computer Networking and Security – Minor in Business Management, University of Maryland Global Campus, Adelphi, MD, 2012 to 2018.

CERTIFICATIONS

- Oracle Cloud Infrastructure (OCI) 2025 Certified Foundations Associate, Oracle
- Administrator Management (Contact Center), RingCentral
- Computing Technology Industry Association (CompTIA) Network+
- Computing Technology Industry Association (CompTIA) A+
- Electronics Technicians Association (ETA) Network Systems Technician (NST), ETA International
- Electronics Technicians Association (ETA) Fiber Installer, ETA International, expired 2017.

ADDITIONAL TRAINING

- Network Administrator Program – New Horizons Computer Learning Centers.
- VMware Information Technology (IT) Academy – Caldwell Community College and Technical Institute.
- United States Army Signal Academy, Signal University – Honor Graduate.
- Diversity, Equity and Inclusion in the Workplace Certificate, University of South Florida (USF) Corporate Training and Professional Education

MILITARY SERVICE

United States Army, Signal Corps, Military Occupational Specialty 25N Nodal Network Systems Operator-Maintainer. Honorably served 04/2010 to 12/2014, Fort Cavazos, Texas.